

# Cardinal Health Radiation Management Services Conditions of Purchase



Ordering Information

## Ordering

For USA customers who need a formal quotation, current delivery information, or to place an order, please contact your local representative or call Cardinal Health at 800.850.4608; 440.248.9300, extension 2562 or 2599; or e-mail: [rmsinfo@cardinal.com](mailto:rmsinfo@cardinal.com). For international, call 440.248.9300, extension 3630 or 3621, or e-mail: [rmsinfo@cardinal.com](mailto:rmsinfo@cardinal.com).

## Pricing

All prices are F.O.B. Shipping Point and are subject to change without notice. All prices are quoted in US dollars. For quantity pricing, consult Cardinal Health as outlined above.

Outside the United States, Cardinal Health products are sold through an extensive network of valued representatives. International pricing may include import taxes, customs, freight charges, other value-added services provided by your local representative and market conditions. For exact pricing and the name of your international representative, contact [rmsinfo@cardinal.com](mailto:rmsinfo@cardinal.com).

## Shipping

US orders are handled by a computer system to assure the lowest cost possible. Less than 150 lb – UPS; over 150 lb – motor freight. International orders, please contact Cardinal Health for freight information.

## Damage in shipment

Our packaging of all products complies with, and often exceeds requirements of Consolidated Freight Classifications. Despite the care used in packaging, damages occasionally happen in transportation. Upon receipt of shipment, open immediately and inspect for concealed damages. If damage is sighted, stop unpacking. Hold shipment container and ask delivering carrier for an inspection for concealed damages.

This notification to the carrier must be made within 10 days of receipt of shipment for claim purposes.

## Claims

Any claim for damages should be made against the transportation company. Our responsibility ceases upon receipt of shipment by the carrier, but if we can be of any assistance in processing a claim, please advise us.

## Terms

Net 30 days upon credit approval. After 30 days, interest will be charged at 1.5% per month or 18% per year on the unpaid balance. MasterCard, Visa, and American Express accepted.

## Minimum order

\$50.00.

## Sales taxes

Cardinal Health will invoice the customer for all sales taxes. Sales taxes are the responsibility of the customer. If applicable, the customer may provide Cardinal Health with evidence of tax exemption.

## Exchanges and returns

No merchandise will be accepted for credit without prior approval of return. Contact your Cardinal Health account representative for a Return Authorization (RA) number before returning any merchandise for exchange or credit. All merchandise must be returned within 30 days of receipt of order. A minimum 25% restocking charge may be assessed on all returned merchandise, depending on the condition of the product upon return. Special orders and custom products will not be accepted for return or exchange.

Cardinal Health does not issue cash refunds for returns. Credits are issued against future purchases of merchandise only. No orders are binding on Cardinal Health unless they are approved at the home office in Cleveland, Ohio.

## Repair and calibration

For repair, calibration, replacement parts, or additional instruction manuals, please contact the Global Calibration Laboratory at 800.850.4606, 440.542.2564, fax: 440.542.3682, or e-mail: [service@globalcal.com](mailto:service@globalcal.com).

**Cardinal Health**  
**Radiation Management Services**  
**6045 Cochran Road**  
**Cleveland, OH 44139, USA**

Specifications and pricing are subject to change without notice.

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